May 2, 2017

Greetings Long-term Care Facility Users!

Updates were recently made to NHSN to resolve technical issues that occurred following the release of NHSN Version 8.6 on 1/7/2017. Please reference the below list of resolved issues and recommended actions.

Issue	Status	Recommended Actions
The application is allowing users to save LabID events without complete data entry.	RESOLVED	Users should review LabID Events entered since January 1, 2017 to assure complete event data. *Note:* Saving event data before completing the required fields (as indicated by a red asterisk) will result in incomplete data.
The FacWideIN monthly denominator form (Monthly Summary Data) is not functioning as it should. Some users are receiving "Incomplete Summary Data" alerts on the home screen even when data are complete.	RESOLVED	To clear the alerts, users must open the Monthly Summary Data page, review denominator data for accuracy and then click the SAVE button. Repeat the steps for each Monthly Summary Data alert.
The "Summary Data" form is not displaying as it should. The page says "no long-term care locations selected on monthly reporting plan" even when the monthly reporting plan (MRP) is correct. This is also happening when selecting "Edit" for the Summary Data.	RESOLVED	To clear the alerts, users must open the Monthly Summary Data page, review denominator data for accuracy and click the SAVE button. Repeat the steps for each Monthly Summary Data alert.
Some of the group user reports are missing and/or not populating and showing data as they should.	RESOLVED	None

We thank you for your continued patience while we worked to resolve the issues. Please continue to contact the NHSN Helpdesk (**nhsn@cdc.gov**, subject line 'LTCF') with any questions.

Sincerely,

NHSN LTCF Team